



## Zip Water 2025 Black Friday \$500 Cashback plus 5-Year Warranty Promotion

Purchase a selected Zip Residential Boiling Chilled and Sparkling HydroTap<sup>1</sup> between 1 November and 1 December 2025 to be eligible to receive a \$500 cashback<sup>2</sup> and to register for 5-year comprehensive Warranty<sup>3</sup> for your purchased HydroTap.

Register your claim online at <https://www.zipwater.com/promotions/black-friday>

### Terms and Conditions

- Promotion only available on the purchase of eligible New Zip Residential Boiling Chilled and Sparkling HydroTap in Australia from 1 November 2025 to 1 December 2025 (**Promotional Period**).
- During the Promotional Period, eligible customers will be able to claim a \$500 cashback and to register their eligible purchase for a 5-year warranty on all parts and labour (comprising the initial 3 years under the Standard Warranty + 2 additional years' coverage).
- The Promotion excludes purchases of Miniboil, Chill Tap, Filter Tap, 3-Way Filtered Mixer Tap, Mixer Tap, Zip Micro, or Touch-Free Wave.
- The Promotion excludes commercial orders (i.e. orders to businesses or for business purposes (including projects)).
- Promotion cannot be used in conjunction with any other discounts, promotions or offers by Zip Water.
- Purchases must be made within the Promotional Period by paying the full purchase price.
- The Promotion claim must be **registered by 31 January 2026**. Registration submitted after that date will not be processed.
- In order to **claim the Promotion**, customers must supply their contact details, proof of purchase, proof of payment, and a valid serial number of the HydroTap purchased.
- A serial number is required to **claim** cashback. However, customers may **register** their claim on the promotion page prior to receiving the serial number. Once the product is delivered, customers must provide the serial number to our promotions team via email at [promotions@zipwater.com](mailto:promotions@zipwater.com) or by calling 1800 947 827 to complete the claim process.
- The claim must be completed by **1 December 2026**. Any claims not completed before 1 December 2026 will not be processed.

---

<sup>1</sup> Applies only to HydroTap models H55783, H5L783, H5C783, H5E783, H57783, H5M783 and H5X783.

<sup>2</sup> Promotional cashback will be loaded on a Digital Vault Pays-enabled Prepaid Mastercard® and issued to valid claimants via SMS. Any costs associated with accessing or using the cash back funds through the card are not included and must be borne by the claimant (if any). The card must be activated within 2 months of issue and is valid for 12 months after activation. At the expiry of this period, any unused balance will be forfeited. Successful claimants will not receive notice prior to expiry. Card expiry and balance can be found on your mobile device in their digital wallet. The digital Vault Pays-enabled Prepaid Mastercard is issued by EML Payment Solutions Limited (ABN 30 131 436 532) AFSL 404131 pursuant to license by Mastercard Asia/Pacific Pty Ltd. See [www.vaultps.com.au/terms](http://www.vaultps.com.au/terms) for terms and conditions. Mastercard and the circle's design are registered trademarks of Mastercard International Incorporated.

<sup>3</sup> Extended Warranty Terms and Conditions (overleaf) apply.



## Zip HydroTap Extended Warranty Terms & Conditions

Supplementary warranty cover extending beyond the standard manufacturer's warranty applicable to HydroTaps under Zip Water's Australian Warranty Policy (available on Zip Water's website) (**Standard Warranty**).

1. This Zip HydroTap Extended Warranty is provided to you by Zip Heaters (Aust) Pty Ltd trading as Zip Water of 77 Allingham Street, Condell Park NSW 2200.

You may contact us by phone on 1800 947 827.

2. If despite proper treatment and proper prescribed maintenance, defects in original material or manufacture occur in a Zip HydroTap covered by this Extended Warranty during the extended warranty period, then Zip Water will rectify such defects free of charge.
3. This Extended Warranty extends the period of cover under the Standard Warranty so that all items and aspects of the comprehensive parts and labour cover (available during the initial 36 months of the Standard Warranty) are equally covered during the subsequent 24 month-period.
4. All claims under your Extended Warranty must be made at your own expense. Capitalised words in this Extended Warranty have the same meaning as given to them in the Zip Water Australian Warrant Policy. To the extent of any inconsistency between the terms of this Extended Warranty and the terms and conditions of the Standard Warranty, the terms of this Extended Warranty shall prevail.
5. The Extended Warranty term starts immediately on expiry of the three-year period relevant to comprehensive parts and labour cover under the Standard Warranty, which starts on the date of installation of the relevant HydroTap.
6. The Extended Warranty expires at the end of the five-year period commencing on the first date of installation.
7. Any obligations imposed on the owner or exclusions or limitations applying to the warranty coverage specified in the Standard Warranty as applying for the term of the Standard Warranty apply equally to the extended period of warranty cover provided by this Extended Warranty.
8. The rights and obligations under the Extended Warranty are separate and additional to any rights that you may be entitled to under the Australian Consumer Law. Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law. For major failures with the service, you are entitled:
  - to cancel your service contract with us; and
  - to a refund for the unused portion, or to compensation for its reduced value

You are also entitled to choose a refund or replacement for major failures with goods. If a failure with the goods or a service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done you are entitled to a refund for the goods and to cancel the contract for the service and obtain a refund of any unused portion. You are also entitled to be compensated for any other reasonably foreseeable loss or damage from a failure in the goods or service.