Double Laundry Bonus Extended Warranty

Terms and conditions

1. Total 5-year warranty comprises a combination of the relevant manufacturer's warranty and the Promoter's Back Up Plan. The periods of each will differ for various products i.e.

1-year manufacturer warranty + 4-year Back Up Plan

2-year manufacturer warranty + 3-year Back Up Plan

3-year manufacturer warranty + 2-year Back Up Plan

4-year manufacturer warranty + 1-year Back Up Plan

2. Offer applies to selected models only, eligible models include:

BRAND	MODEL NUMBER	IPN	DESCRIPTION	Gift Cards
FISHERPAYKEL	DH9060PG2	823344	HEAT PUMP DRYER	\$150.00
FISHERPAYKEL	DH9060FS1	817353	HEAT PUMP DRYER	\$200.00
LG	WV9-1412W	808014	FRONT LOAD WASHER	\$100.00
LG	WWT-1209B	830966	WASHTOWER WASHER DRYER - BLACK STOCKIST ONLY	\$300.00
LG	DVH9-09B	809610	HEAT PUMP DRYER BLACK	\$150.00
LG	WV9-1609B	829582	FRONT LOAD WASHER	\$100.00
HISENSE	HWF5S1214	863438	FRONT LOAD WASHER 5 SERIES	\$100.00
HISENSE	HDF5S90H	834632	HEAT PUMP DRYER	\$100.00
FISHERPAYKEL	WH1060SG1	823342	FRONT LOAD WASHER	\$100.00
ELECTROLUX	EWF1043R7SC	836042	700 SERIES FRONT LOAD WASHER DARK ONYX	\$100.00
FISHERPAYKEL	WH1160F2	817188	FRONT LOAD WASHER	\$150.00
LG	WWT-1910B	836122	WASHTOWER ALL-IN-ONE STACKED WASHER DRYER COMBO	\$100.00
HAIER	HLC1290CTB1	834695	LAUNDRY CENTRE - WASHER AND DRYER	\$300.00
ELECTROLUX	EDH903R7SC	836043	700 SERIES HEAT PUMP DRYER DARK ONYX	\$150.00
LG	WWT-1209FGB	831087	WASHTOWER ALL-IN-ONE STACKED WASHER DRYER - FOREST GREEN	\$300.00
LG	WXLC-1016G	836513	XL SERIES FRONT LOAD WASHER DRYER COMBO	\$200.00
LG	WXLS-1014W	834832	FRONT LOAD WASHER	\$150.00
LG	WXLS-1014G	834833	FRONT LOAD WASHER	\$150.00

3. The 5-year warranty is in addition to the automatic consumer guarantees which apply under the Australian Consumer Law, for more information visit www.consumerlaw.gov.au.

- 4. Information on how to claim your 5-year warranty, forms part of these terms and conditions.
- 5. The promotion runs from the 8th September 2024 14th September 2024.
- 6. Offer is open to individuals who purchase any of the participating products as listed.
- 7. Individuals who purchase these products are eligible to receive the 5-year warranty, through application and proof of purchase
- 8. All redemption forms MUST be received by the Promoter online by COB **24**th **September 2025** via https://www.designerappliances.com.au/redemption-forms/premium-laundry-double-bonus-warranty-september-2025.
- 9. Submissions received after close of business on the **24**th **September 2025** will not be processed.
- 10. Please allow for up to 8 WEEKS FROM THE END OF THE PROMOTION PERIOD for the processing and return to your nominated address.
- 11. The Offer cannot be taken in conjunction with any other offers including commercial sales and is redeemable on a maximum of three products per individual and related entity. The Promoter's decision is final on all matters pertaining to this Offer and no correspondence will be entered into.
- 12. To claim their 5-year warranty the consumer must submit a completed online redemption form (with their name and address inserted) plus proof of purchase (i.e. a scanned copy or photo of the original or copy of sales receipt).
- 13. The Promoter reserves the right to verify the validity of claims. The Promoter reserves the right to disqualify any claimant for tampering with the claim process or for submitting a claim which is not in accordance with these conditions.
- 14. Bonus Offer is not applicable to Staff and their immediate family.
- 15. No responsibility accepted for late, lost or misdirected mail or claims
- 16. The Promoter requires the claimant's personal information to conduct the promotion. If the claimant does not provide this personal information, then they will not be able to take part in the promotion. By entering the promotion, unless otherwise advised by the claimant, each claimant consents to the information they submit with their entry being entered into a database and the Promoter may use this information in any media for future promotional, marketing and publicity purposes without any further reference or payment or other compensation to the entrant. All personal information of the claimants will manage in accordance with the Promoter's Privacy Policy available on the Promoter's Website. https://www.designerappliances.com.au/privacy-policy
- 17. Offer only valid at participating Designer Appliances stores and authorised BSR Group websites.
- 18. Offer not valid for sales made via 3rd party marketplace sites, including but not limited to eBay, Amazon, Catch, The Myer Market or Bunnings MarketLink.

'Designer Appliances' means the corporate stores owned by BSR Group and its participating retailer franchisees.

- 'BSR Group' means BSR Franchising Pty Ltd ABN 21 122 566 094 trading as Designer Appliances.
- 'Commercial Sales' means sales not for domestic or household use, or goods sold for resale.
- 'Offer' means the offer referred to in these Terms and Conditions.

- 'Personal Information' has the meaning given to it under the Privacy Act 1988 (Cth).
- 'Promoter' means BSR Franchising Pty Ltd ABN 21 122 566 094.
- 'Promoter's Website' means www.designerappliances.com.au
- 'Staff' means staff of BSR Australia Limited, and franchisees and service recipients of BSR Franchising Pty Ltd.